

FEEDBACK

The Greater Metropolitan Cemeteries Trust is dedicated to continuous improvement, and your feedback helps us better equip our staff to help families utilising our services. Please take some time to offer us an evaluation of your experience by circling your response to each statement below.

1. Which of our sites looked after the final care for your loved one? _____

2. When making enquiries over the phone, I found the staff to be knowledgeable, courteous and responsive.

N/A Strongly Disagree Disagree Neutral Agree Strongly agree

3. When making enquiries in person at the front counter, the staff were both professional and understanding.

N/A Strongly Disagree Disagree Neutral Agree Strongly agree

4. The staff assisting with the interment at the graveside were courteous and well presented.

N/A Strongly Disagree Disagree Neutral Agree Strongly agree

5. The staff at the on-site chapels were helpful, and the chapel facilities were well maintained.

N/A Strongly Disagree Disagree Neutral Agree Strongly agree

6. The on-site food and beverage service and floristry was high quality and good value for money.

N/A Strongly Disagree Disagree Neutral Agree Strongly agree

7. The memorial park's amenities (including bathroom facilities) were clean, accessible and well maintained.

N/A Strongly Disagree Disagree Neutral Agree Strongly agree

8. I found the cemetery grounds and gardens to be well maintained, safe and peaceful.

N/A Strongly Disagree Disagree Neutral Agree Strongly agree

9. Overall, the GMCT staff helped make the whole process run as smoothly as possible.

N/A Strongly Disagree Disagree Neutral Agree Strongly agree

COMMENTS: _____
